Dear juggleHUB Community,

we are all currently experiencing a particularly challenging time - with both positive and negative side effects. Many of us are facing an existential crisis, both health-wise and financially. At the same time there is great solidarity and the important questions of our society, such as how we actually want to live, work, communicate, manage, etc. better in the future, are finally coming into focus.

We started juggle**HUB** because we believe in a collaborative and appreciative coexistence of people in all different phases of life, with different backgrounds and life designs and in a professional world that respects people and our natural resources. This vision makes us optimistic - now more than ever!

For the coming weeks we have come up with an **interim plan** that we'd like to share with you.

1. Emergency opening hours for focused working time and much needed sanity

For the time being we will not be able to return to our regular opening hours. At the same time, we'd like to support those of you, who are finding it especially difficult to cope with the current situation. Of course, we advise everyone to stick to the recommendations of science and politics and to **stay at home if at all possible**! At the same time, we see how stressful it can be to balance childcare and work, especially when both parents have a full schedule and nerves are raw. In order to relieve you and your family and enable a few hours of focused work, we are opening the juggleHUB for a few hours of <u>"emergency 'co'working"</u> (without childcare) per week - **under certain conditions**:

1. If needed, we will open on Monday, Wednesday and Friday afternoon from 3 to 6 pm.

2. If you want to work during this time, please register in the <u>sign-up list</u>. Each person will get their **own room**. This is how we ensure that social contact is kept to an absolute minimum. To members with their own key: Please also enter your name on the list so that we have an overview of whether there are enough rooms available.

3. Only if members without a key sign up will we come and open the doors at the above mentioned times.

4. Please use your bike or walk to the HUB. Avoid public transport.

5. Upon arrival at juggle**HUB**, please wash your hands thoroughly in the washrooms (not in the kitchen!)

6. When leaving, please disinfect your table and armrests. We will provide spray and paper towels.

7. Silvia will be on site for any questions (there will be no café service).

EXTRA SUPPORT FOR PARENTS: Your partner can also use your membership. This way you can take turns getting a few hours of focused work time every week.

AGAIN: This is for emergencies only. We encourage you to stay at home and work from there if possible! Use our remote formats for exchange and to connect with the others. We will come up with more shortly.

2. Your memberships

The closure of juggle**HUB** is also hitting us hard, as you can imagine. So, of course, we hope that you'll stay loyal to us and just let your memberships continue. At the same time, we can understand if you yourself have to see how you can make ends meet. Therefore, we have considered three options for you, in the spirit of the community:

1. Pause membership

We pause your membership effective immediately for as long the juggle**HUB** is closed or operating with limited hours. As soon as we are back up and running, we will reactivate your membership.

Sounds good? - Then send us an **email to mail@jugglehub.de** with the **subject: Please pause membership**.

2. Remote Membership

You'd like to take advantage of the emergency opening hours and our online offers (legal advice, remote community lunch, remote business hours, slack, ...etc. - see first SAVE THE DATES at the end of this email), but are struggling

financially yourself? Then we'd like to offer you to switch to our temporary "Remote Membership" for 49€ net per month. As soon as we are back up and running, we will upgrade you to your regular membership.

Sounds good? - Then send us an **email to mail@jugglehub.de** with the **subject**: **Please switch to remote membership.**

3. Keep everything as is - only better :)

You can and want to keep your membership as is despite reduced business hours - wonderful! Then you have access to all online activities AND can have your own juggle**HUB** key for 24/7 access (starting from the Flex20 membership). IMPORTANT: Please sign in to the <u>sign-up sheet</u> if you plan on being at the HUB Mon, Wed or Fri from 3 to 6 pm and always make sure there is only one person per room. Greet each other with a smile but keep your distance.

Need a key? - Then send us an **email to mail@jugglehub.de** with the **subject: I want a key.** Silvia will organize the pick-up with you.

3. Special Deals

We are offering some special deals that will help us carry the juggle**HUB** through the crisis. These work similar to the "goodie principle" in crowdfunding: You buy a discounted "product" (e.g. coworking with childcare) and use it when we are open again. Our goodies for you, your friends and acquaintances:

1. Trial Month SPECIAL

Sign up for a trial month by April 30th and pay only 49€ instead of 79€ (plus VAT). The trial month can be started any time during the course of this year.

2. Coworking with Childcare SPECIAL

Buy a 20-hour Coworking and Childcare Package by April 30th and pay only 180€ instead of 230€ plus VAT. These hours can also be used until the end of the year.

Both options can be booked through <u>Cobot</u>, starting on Monday.

4. Save the dates

<u>1. Our 1st Remote Community Lunch // 25.03.2020, 12:30 pm / Google Hangouts</u>

Next Wednesday at 12:30 pm we are attempting our first "Remote Community Lunch". You'd like to join us? Then please **register** <u>here</u>.

2. Remote Lessons in Law // Free legal advice with Ludmilla (30 min). // 26.03.2020, 10 am - 12 pm, phone / Skype

Registration: mail@jugglehub.de / Subject: Lessons in Law #1

3. Remote ParentPreneuers Meetup - The Meetup for Start-up-Parents // 26.03.2020, 9:15-10:30 am / Google Hangouts

Registration via Meetup

We will keep you informed about other remote events and any changes in our opening hours.

Stay healthy and stay connected - now more than ever!

Your juggle-crew

Barbara, Gabi, Natalia, Simone, Maxi, Tais, Rita, Igor, Silvia & Katja